

To all of our valued customers:

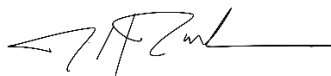
First, I hope that you and your families are remaining safe and healthy. The last two weeks have been unlike anything most of us have seen during our lives. “Unprecedented” is a word that’s being used a lot lately, but I can’t really think of a word that’s more appropriate for these times.

As you’re aware, the COVID-19 situation is very fluid, and guidance changes daily. Several state and local entities in the Midwest have issued “stay at home” or “shelter in place” orders, and we expect more to follow suit.

**Jaeckle Distributors remains open to serve you.** Guidance from state and local entities indicates that supply-chain operations serving essential infrastructure markets such as construction and healthcare are able to continue operations. We’ve made accommodations for the majority of our office, sales, and support staff to work from home. It is possible that depending on further developments, some aspects of our normal operations could change, including hours and delivery schedules. For now, we’re operating as usual and you can contact our customer service, sales, and support staff as you always have in the past. We’re monitoring the situation daily and will adjust as necessary with both service and safety in mind. As developments happen, we’ll certainly keep you up to date on any changes.

Lastly, I sincerely thank you for your business and the trust you place in our people. While the next few months are sure to challenge all of us in ways that we’ve never imagined, our industry will come back. And once that happens, the rebound will be significant. Whether you have needs now or then, we are here for you.

Stay healthy, stay safe, and stay in touch. We are in this together.



Jeff Jaeckle  
President  
Jaeckle Distributors